

Maximize Efficiency with ServiceNow Remote Admin Service

Stay focused on your core business while Long View takes care of platform administration, issue resolution, and enhancement planning.

Move Your Business Forward with Long View

Long View's ServiceNow Remote Admin Services allow you to focus on your strategic priorities and core operations by giving you:

30 Minute

Critical Response Time for Major Incidents.

Four (4) Hour

Response Time for Non-Critical Requests and Incidents.

One (1) Weekly

Review with Dedicated Scrum Master.

Take control of your IT operations with Long View's Remote Admin Services:

- 1 **Tailored Support:** Select specific modules for Long View to manage, with the flexibility to augment your existing team or fully outsource administration.
- 2 **Onshore Team:** Benefit from a dedicated, North American-based support team committed to delivering responsive, high-quality service.
- 3 **Experienced Scrum Master:** Ensure efficient issue resolution and streamlined workflows with a Long View expert managing your ServiceNow backlog.
- 4 **Strategic Solution Architect:** Gain expert guidance to optimize and maximize the potential of your ServiceNow ecosystem.
- 5 **Transparent Pricing:** Enjoy cost-effective solutions with predictable pricing, customized to fit your unique business needs.
- 6 **Comprehensive Expertise:** Access in-depth support across multiple platforms, including ServiceNow, Cisco, Microsoft, and more.

Seamlessly Manage Your IT Systems with Remote Admin

Long View's Remote Admin Services provide the perfect balance of support and scalability for your business:

Cost-Efficiency

Pay only for the support you need with flexible, module-based services that reduce administrative expenses.

Platform Enhancements

Minimize downtime and ensure smooth operations with weekly backlog reviews and proactive management.

Strategic Insights

Leverage expert guidance across ServiceNow, Cisco, Microsoft, and more to maximize your entire IT ecosystem.

Priority Management

Free up internal resources to concentrate on your core business objectives.

Proven Results Driving Success



Oil & Gas



Manufacturing



Construction



Hospitality

Expert Support that Drives IT Success

Long View's dedicated team of IT experts focus on delivering exceptional outcomes, including:



Lower Operational Costs



Platform Efficiency



Reliable Support



Expert Guidance

Take the Long View to Streamline IT Management

Leverage Long View's Remote Admin Services to streamline operations, resolve issues efficiently, and achieve measurable outcomes. Let's explore how we can help optimize your IT environment.



GET STARTED

1.866.515.6900

engage@lvs1.com

www.longviewsystems.com