

Streamline Service Management with ServiceNow ITSM

Benefit from 24x7 support and offload supplier licensing, financial risks, and platform management to Long View experts.

Mitigate Financial and Supplier Risks

Long View's ServiceNow ITSM as a Service handles all platform management and assumes responsibility for licensing to free your time to focus on your business. Benefit from:

99.9%

Platform Uptime Guarantee

24x7x365

Platform Support

8x5

Normal Business Hours Development Support

Long View's ITSM as a Service will optimize your IT service management by delivering:

- 1 Managed Platform**
Free up time to focus on your business by letting us handle all platform management.
- 2 Flexible Onboarding**
Integrate quickly with the option to use expert best practices or specific processes unique to your organization.
- 3 Comprehensive Knowledge Base**
Utilize a robust knowledge base to quickly resolve IT issues and support user queries.
- 4 Service Portal**
Engage with our streamlined service portal for efficient ticketing and service requests.

Comprehensively Cover Key ITSM Functionalities

Opting for Long View as your service provider enables you to leverage award-winning processes, ensuring efficient handling of incidents, changes, and problem management:





Affordable Access	Access ServiceNow affordably with cost-effective, per-user pricing.
Full Management	Experience comprehensive management with all platform administration handled by Long View.
Risk-Free Licensing	Eliminate licensing risks as we manage all licensing and supplier risks for you.
Proven Expertise	Leverage proven expertise through our award-winning processes and best practices for reliable ITSM.

Proven Results Driving Success

500+ Clients Supported on Long View's ServiceNow Instance	1000+ Fulfillers Use Long View's ServiceNow Instance Daily	2000+ Business Stakeholders Leverage ServiceNow's Approval Engine
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Implement Long View's Award-Winning Processes for Reliable ITSM

Long View's expert team delivers key ITSM functionalities and goes beyond to help your organization:

 Boost Cost Savings	 Enhance Efficiency
 Mitigate Risks	 Speed Up Time-to-Value

Take the Long View to Better IT Service Management

Streamline your IT operations and achieve measurable results with Long View's ServiceNow expertise. Enhance your ITSM capabilities today.



[DISCOVER HOW](#)