

FY 2024 Annual Report

Introduction

Long View Systems Corporation ("Long View") is considered an entity under the Fighting Against Fored Labour and Child Labour in Supply Chains Act ("Act"). We are filing this annual report pursuant to Part 2 section 9 of the Act. Table 1, below, summarizes the organization's identifying criteria.

Identification Criteria	Answers
Entity's legal Name	Long View Systems Corporation
Financial Reporting Year	October 1, 2023, to September 31, 2024
Revised Report?	No
Business Number	870252343
Joint Report?	No
Reporting Obligations in other	No
Jurisdictions?	
Location	2100, 250 - 2nd Street SW
	Calgary, Alberta, T2P 0C1

Table 1 – Long View System's Identifying Criteria

About Long View Systems

Structure

Long View has been an information technology (IT) solutions provider to clients in multiple industries across Canada since its incorporation in 1999. Long View is a corporation registered in Alberta, Canada. Long View is owned wholly by the St. George's Holding Company ("SGHC") but no joint reporting is necessary with SGHC as this entity is a does not transact with clients or vendors. Long View has a separate corporate entity registered in the United States to offer IT services in the American market registered as Long View Corporation (USA). Long View Systems Corporation (USA) is owned by Long View Systems Corporation but operates independently of the parent company and does not have reporting obligations in Canada.

Long View's organizational structure consists of several departments and branches across Canada that report up to directors and vice presidents who report to an executive committee located in Calgary. This executive committee consists of employees that are responsible to Long



View Board of Directors. Across all operations, Long View has over 1000 employees operating out of Calgary, Edmonton, Vancouver, and Toronto in Canada.

Long View's organizational mission is that we want as many great people as possible to have happy, healthy lives and great careers by being a leading, lasting IT organization that provides exceptional value to our clients. To achieve our mission, we need the most qualified and highest performing people, which is why we are committed to Diversity, Equity, Inclusion and Belonging. Our vision is to be the most-loved technology services company for dynamic North American organizations.

Long View's core pillars and values are:

- Integrity: We'd do the right thing even if no was ever going to know it. We follow through on our commitments. We're straightforward communicators who can address tough issues head-on.
- Competence: We invite feedback because we know it can make us even better. We take responsibility for our own learning and development. We strive for excellence in everything we do.
- Value: We focus on finding the win-win-win for our clients, our employees, and our business. We know success isn't about how we define it, it's how our clients do. We are relentless about providing lasting value to our clients.
- Fun: We're on this journey together, so let's enjoy it. We remember to inject a little levity. We keep our eyes on the horizon and don't take ourselves too seriously.

Activities

Long View provides informational technology services including managed services, service desk and call centers, digital architecture, security monitoring, and procurement. As part of our procurement services, Long View imports hardware and software (virtually) from vendors around the world on behalf of our clients. Long View is a reseller of informational technology products. Long View does not manufacture or produce any goods firsthand, nor do we extract or process resources for the production or manufacture of goods.

In the 2024 fiscal year, Canadian operations were located primarily in Alberta, but also in British Columbia and Ontario.

Supply Chain

To provide IT services in Canada, Long View employs Canadian citizens who are legally protected under employment laws within Canada. These people are employed in a variety of permanent employment and contractor positions to meet the cyclical and on-going business



needs of the company. Long View maintains a strict adherence to all employment standards as set out by the federal and provincial governments where we operate.

The technology industry is highly interconnected, and procurement generally flows through 3 businesses before reaching the end user. Manufacturers and vendors produce hardware and software, or some combination of both. This is often handed to distributors who warehouse stock and execute deployment and shipping of the products. Resellers, where Long View sits in the industry, liase with distributors, vendors, and manufacturers to get the best deal for their clients, the end users. Sometimes, resellers can source directly from the manufacturer who ship to end users. However, we are often only communicating with vendors to get quotes and then distributors are responsible for fulfilling the order on behalf of the vendor and shipping to Long View's client.

When procuring hardware and software, Long View works with partners at some of the most reputable technology companies in the world. We review vendor anti-forced labour and antichild labour policies at regular intervals to validate that they conform to Canadian standards. While we do not have the ability to physically investigate every vendor or distributor's facilities or supply chain, we maintain strong relationships with key stakeholders at each company that ensures their actions back up their policies. These manufacturers and vendors would be required to report, under the Act, as they are selling products into Canada.

Indirect linkages to forced and child labour are possible at any point higher up our supply chain because we cannot verify all operations and contracts our partners hold. A particularly vulnerable area of our broader supply chain is the extraction of raw materials that go into computer products, such as polysilicon or precious metals, which go into the boards and chips of the products we import. The global technology industry has many standards and processes in place to limit the use of indirect linkages to forced labour and child labour such as the TCO Certification which measures hardware's social, environmental, and sustainability impacts throughout a product's manufacturing. Many products Long View sells are TCO certified from their manufacturer. Another presence fighting against forced and child labour in the global tech industry is the Responsible Business Alliance ("RBA"). Hardware manufacturers voluntarily join the RBA and comply with the organization's code of conduct which requires all members to adhere to strong policies and even external audits to verify compliance.

Many of the largest manufacturers Long View works with are members of the RBA. Long View fully supports the work of the RBA and prioritizes business relationships with RBA members to ensure the parts of our supply chain we cannot verify firsthand are being held to the highest ethical standards our industry has to offer.

Due Diligence



In fiscal year 2024, Long View drafted robust policies and procedures to proactively identify and prevent forced labour and child labour in our supply chains. Agreements clauses and supplier questionnaires were updated to reflect Long View's commitment to reducing forced labour. We have drafted a clause that is being added to all vendor and partner agreements which ensures our partners are not using or aware of forced labour or child labour in any part of their business which supplies Canadian operations. This clause has already been added to agreements with over a dozen new suppliers onboarded in fiscal year 2024 and has been supplied to our internal contract teams to ensure it is present in all agreements moving forward. For partnerships where agreements are in place, but renewals are not imminent, conversations have been taking place between account representatives to ensure forced labour policies and practices are at the forefront of our partner's minds.

The procurement operations team created a questionnaire that is now attached with our vendor onboarding form to screen for potential risks with every new vendor that Long View engages with. This questionnaire is backed by a risk evaluation matrix Long View developed in fiscal year 2024 to help us understand the balance between general industry risk and the chance Long View might be directly or indirectly responsible for harm. This matrix sets benchmarks for expected performance of our partners in maintaining anti-forced and anti-child labour practices. If a vendor fails to meet our required threshold for responsible practices according to our risk matrix, we do not onboard that vendor.

A corporate policy was drafted in the 2024 fiscal year and sent to the executive team for review. This policy is still in development and was not ratified by the Board of Directors by the end of fiscal year 2024. This policy captures our corporate values of respect and integrity that we know will carry us to our long-term mission of making the world a better place and is a reflection of the work we already do.

Forced Labour and Child Labour Risks

In fiscal year 2024, Long View conducted an analysis of all existing partners and suppliers to identify possible risks for forced labour and child labour in our Canadian supply chain. All suppliers and partners to our Canadian operations received a copy of our forced labour questionnaire and were asked to complete and return it before our fiscal year end. Several suppliers forwarded their existing corporate policies and/or forced labour and child labour policies which met the intentions of the questionnaire and were deemed in compliance. We identified no suppliers with knowledge of direct or indirect instances of forced labour or child labour in their supply chains. We are continuing to work with the remainder of our existing suppliers to have our forced labour questionnaire completed and returned by the end of calendar 2024.

In addition to these findings, a random sample of questionnaire responses was used to generate a statistical analysis of vendors. These findings validated that there is < 5% chance of



encountering a partner at high risk for instances of forced labour and child labour. Long View sees this as a confirmation our supply chain at low risk overall for perpetuating forced and child labour practices. This is possibly due to the strong industry standards and awareness of these risks as established in FY 2024.

Remediation Measures

Long View did not provide any remediation because in our risk analysis and ongoing conversations with partners we found no instances of forced labour of child labour to make good. Over fiscal year 2024, the measures Long View took to reduce forced labour and child labour did not result in lost wages for any employee, contractor, or partner and as such no lost income was paid out.

Training

In fiscal year 2024, several core staff members in the procurement operations and executive teams went through extensive research and practice on the Government of Canada's policies and legislation to reduce forced labour in Canadian supply chains. These staff were given opportunities to share their knowledge with the broader procurement teams and executives about the importance of bringing Long View into full compliance with the Act. This training and experience was optional to everyone involved and focused on employees who interact with supply chain governance on a daily basis.

In general, all Long View employees receive mandatory annual training on regulatory requirements, ethical practices, and internal policies. All new employees receive an onboarding package which includes a review and acknowledgement of Long View's Code of Conduct. Additionally, all employees are required to review, sign off, and abide by out Code of Conduct annually. The executive team made the decision in fiscal year 2024 to add a forced labour component to our annual Health and Safety policy review to ensure all staff are aware of the issues and Long View's stance surrounding forced labour and child labour.

Assessing Effectiveness

Long View was an active participant in the fight against forced labour and child labour in our fiscal year ending in 2024. We feel our combined efforts of risk analysis, onboarding questionnaire, and partner agreement clauses elevated our industries standards against forced and child labour. These measures give us quantitative metrics to track our ongoing risk. We have also laid the groundwork to expand on this mission in future years through policies, training and ongoing improvements in our partner and supplier agreements.

Long View is committed to respectful business practices and operating with integrity for the next 100 years. We feel this year's efforts in reducing risks of forced labour and child labour were effective in accomplishing this mission.



Approval and Attestation

This report is signed by individuals who have the legal authority to bind the entity. In accordance with the requirements of the Act, and in particular section 11 thereof, I attest that I have reviewed the information contained in the report for the entity or entities listed above. Based on my knowledge, and having exercised reasonable diligence, I attest that he information in the report is true, accurate and complete in all material respects for the purposes of the act, and for the reporting year listed above.

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I have the authority to bind Long View Systems Corporation. Full Name: Don Bialik Title: Executive Chairman Date: 4/16/2025 Signature:

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