



COVID-19

Long View

KEY CONSIDERATIONS FOR YOUR ORGANIZATION

HOW LONG VIEW CAN HELP:

> WE CANNOT STRESS ENOUGH.

That you take these steps with your own IT staff or any service provider to ensure effective measures are deployed rapidly to minimize disruption to your business.

> Long View is taking a consultative approach. We are looking to help support you as you prepare your business contingency plans. We have offerings in our existing portfolio to design solutions/ make recommendations for most client scenarios.

> Solutions for short term deployment should be based on technology and platforms that are familiar to your end users as there is limited time for training/ OCM.

> Long View's expert consultants, architects, and Modern Workplace experts have deep expertise in designing solutions enabling workforces with technology that keeps them productive in remote and dispersed locations. Our team of experts are ready to help you develop a solution that can be implemented quickly as your business needs them.

Engage with your Long View Account Manager Today.

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With uncertainty around the spread of COVID-19, organizations need to assess the ability to maintain business continuity. Moving workers to remote work scenarios is one of the key strategies to consider as part of contingency planning.

Our recommendation is that in order to provide an effective solution that can be deployed rapidly, clients should focus on scaling existing deployed and familiar technology to your users to minimize disruption to operations.

We have developed a straightforward guide to help with these assessments and plans:

Connect

- What are the key systems and tools that workers need to access?
- Do any critical systems have connectivity limitations outside the corporate network?
- What infrastructure & tools are in place to enable remote work currently?
- Do you have any governance or compliance restrictions on remote access?
- Do you have authentication in place to maintain security requirements?

Scale

- Can your current infrastructure handle the load from increased remote connectivity?
- Do you have licensing to distribute connectivity tools at scale?

Enable

- How will information about tools and requirements be distributed to users?
- Will corporate devices require any updates or software to enable connectivity?
- How will access from personal devices be managed?
- What support will be available to users with connectivity issues?

Secure

- Have you advised teleworkers to use secure WiFi only, avoid public or shared computers, locking devices or logging out during idle time, and proper handling of credentials?
- Does your workforce have company laptops, or in a BYOD environment, do you have enough measures to secure your data?
- Do you have effective controls surrounding approved applications, people and devices accessing your corporate environment?
- Is your organization performing regular vulnerability scanning and patch management to ensure you are not susceptible to compromise as a result of unpatched systems?